**Terms and conditions**

Please read these terms and conditions governing the use of our website and telephone order-line. Using our website and telephone order-line indicates that you accept our terms and conditions. This does not affect your statutory rights. This website (www.iphonesforsale.co.uk) and telephone order-line (0845 602 63 87) is operated by M Blue Ltd.

### Prices

All prices are in GBP Sterling inclusive of VAT. Neither party shall benefit from any errors in pricing.

### Payment

Payment can be made via online payments using PayPal or Debit/Credit card and telephone by calling 0845 602 63 87.

### Privacy Policy

We do not store Credit/Debit card details and nor do we share customer details with any third parties.

**Delivery**

All orders are dispatched within 48 hours via Royal Mail Special Delivery (Next Day before 1pm) at a cost of £4.99. Any packages that arrive damaged and/or with items missing must be reported to both the courier and us within 24 hours of receipt.

**Warranty**

We offer a 90 day warranty from the date you receive your device. We fully test each device both when we receive stock and prior to shipping. We urge you to fully test your device upon receipt, if in the unlikely event a defect is found, you must report this and send the device back to us within the 90 day warranty period. If a fault is found, we may choose to either repair or replace the device. Any faults found outside the 90 day period will not be covered under warranty.

Any accidental damage caused to your device (including liquid damage) will not be covered under warranty and will be subject to additional repair costs or return delivery charges. For any device received that has been sent back under warranty and no fault is found by our technicians, a standard diagnostic fee (£14.99 inc VAT ) will apply to return the device via Royal Mail Special Delivery. We will also charge a standard diagnostic fee (£14.99 Inc. VAT) if a quote for repair work has been given and subsequently declined or if we find a device is Beyond Economical Repair. The diagnostic fee includes return delivery of your device to any UK address via Royal Mail Special Delivery

**Refund & Exchange Policy**

We offer a 14 Day Money Back guarantee, as long your purchase has been returned in its original condition, and without a linked iCloud Account (for Apple devices), we can offer an exchange or full refund of your order. All refunds are processed within 30 days upon receipt of returned items.

Our warranty is void if a returned product is found to be damaged, scratched, modified or altered in anyway. If a returned product has sustained any physical damage, where possible a repair will be offered at a quoted price, otherwise our diagnostic fee of £14.99 will apply and the item will be returned via Royal Mail Special Delivery. All refunds are issued at the discretion of our Warranty department.