

M Blue Ltd.

0845 602 63 87

(local call rate, Mon-Fri 9-6pm, Sat 10-2pm)

Date: ___ / ___ / ____

Ref: _____

Dear Sir/Madam

Mblue Ltd would like to thank you for choosing our company for your repair.

Our technicians have completed their diagnostic on your device and unfortunately on this occasion we have not been able to restore your product to full working order.

Our technicians have found this device to be beyond economic repair due to the cost of additional parts required. It would be more costly to repair / restore your product to full working order than it would be to buy a new one. Therefore we would advise you at this point against any further repair on this product.

Please retain your reference number as this will be required for any future correspondence to us regarding this repair.

Thank you once again for using our service.

Kind Regards

M Blue Ltd