

M Blue Ltd.

0845 602 63 87

(local call rate, Mon-Fri 9-6pm, Sat 10-2pm)

Date: ___ / ___ / ____

Ref: _____

Dear Sir/Madam

We would like to thank you for choosing our company for your repair.

We have successfully completed the diagnostic service you requested but unfortunately on this occasion our technicians have found the device to be beyond economic repair. Therefore we would advise you at this point against any further repair on this device.

We know that this outcome will be disappointing for you but the suggestion we have made to you is the best solution for you.

Please retain your reference number as this will be required for any future correspondence.

Thank you once again for using our service.

Kind Regards

M Blue Ltd