

M Blue Ltd.

0845 602 63 87

(local call rate, Mon-Fri 9-6pm, Sat 10-2pm)

Date: ___ / ___ / ___

Ref: _____

Dear Sir/Madam

We would like to thank you for choosing our company for your repair.

We have completed the repair you have requested but unfortunately on this occasion we have not been able to restore your device to full working order due to other issues with the device.

Our technicians have found this device to be beyond economic repair due to the cost of additional parts required. It would be more costly to repair / restore your device to full working order than it would be to buy a new one. Therefore we would advise you at this point against any further repair on this device. However if you wish this repair to be done then please contact us and we will be happy to quote a price for doing this work. If we do not hear from you then we will presume you do not wish to proceed with this work.

Please retain your reference number as this will be required for any future correspondence.

Thank you once again for using our service.

Kind Regards

M Blue Ltd